



**ORDER FORM**

Ship To	Bill To
Name _____	Name _____
Company _____	Company _____
Address _____	Address _____
City _____ State _____ Zip _____	City _____ State _____ Zip _____
Telephone _____	Telephone _____
E-mail _____	E-mail _____
<i>We do <b>not</b> ship to APO and PO Box addresses!</i>	<i>Name and address of Credit Card billing information</i>

Item No.	Product Name	Unit	Qty	Price	Total

<b>Mailing Address</b>	<b>24 Hour Fax</b>	<b>Sub Total</b>	
The Medical Supply Depot.com Attention: Sales Department 1702 47 <sup>th</sup> Street Brooklyn, NY 11204	(718) 228-9202	Shipping (See Policies on website)	
		Merchandise Total	
		NY Sales Tax - 8.376%	
		Grand Total	

Methods of Payment

Check
  Money Order

Credit Card No. \_\_\_\_\_ Expiration Date \_\_\_\_\_  
 Cardholders Signature \_\_\_\_\_ Today's Date \_\_\_\_\_  
 CVV2 Code \_\_\_\_\_

3 digit code

VISA/MC/DISCOVER

4 digit code

AMEX

Make check or money order payable to: The Medical Supply Depot.com  
 Orders paid by check may be delayed for up to one week to allow for the funds to completely clear.  
 Returned checks are subject to a minimum fee of \$25.00.

Thank you for your order!

## Shipping & Delivery

The Medical Supply Depot.com ships via UPS, FedEx, USPS or DHL and offers FREE SHIPPING on **most** orders **over** \$100. In addition, FREE SHIPPING is extended to **all** wheelchairs, rollators, walkers, defibrillators; diabetic meters and **most** bathroom & shower assist supplies, as well as many other qualified products.

If a product has a FREE SHIPPING icon displayed on the product detail page, the price of this product will not be included in the total price of the cart at checkout. For instance, if item marked FREE SHIPPING costing \$85 along with an item costing \$20 - totaling over \$100 - are being checked out, there will be a shipping charge solely for the \$20 item.

Orders **under** \$100 ship for a flat rate fee of \$8.95 per order. FREE SHIPPING and flat rate \$8.95 shipping do **not** apply to bulky items such as disposable incontinence products, solutions, nutritional supplements and oversized items which require additional shipping charges. For these items an additional flat rate of \$9.95 **per** case or box should be applied to your order total.

In addition, FREE SHIPPING and flat rate shipping do **not** apply to the following States and Territories: AK, HI, AS, FM, GU, MH, MP, PW, PR and VI. Contact our sales team at: 1-888-874-3831 or [Sales@themedicalsupplydepot.com](mailto:Sales@themedicalsupplydepot.com) for complete charges and details prior to submitting the order form.

Expedited (Next Day Air, Second Day Air, Express Mail, etc.) shipping is available for more hurried delivery for an additional fee. Contact our sales team at: 1-888-874-3831 or [Sales@themedicalsupplydepot.com](mailto:Sales@themedicalsupplydepot.com) for complete charges and details prior to submitting the order form.

Products ordered and subsequently refused by a customer at their address or returned without contacting The Medical Supply Depot.com for a Return Merchandise Authorization (RMA) number will automatically incur a 35% restocking fee. In addition, the original shipping charge will be deducted for all item(s) or orders including those that received the free shipping promotion.

Delivery to a non-existent address is the responsibility of the purchaser.

Presently, The Medical Supply Depot.com does **not** ship orders to PO Box (including APO and AEO) addresses, nor outside of the continental United States

Most items are in stock and ready for immediate shipment and delivery. Some items, however, may require drop shipment. Orders of this nature or special orders will be shipped within 1 - 3 business days. Due to their size or weight, some items may not qualify for free shipping and may require an additional shipping surcharge or additional time for delivery. Customers who purchase these items will be notified via e-mail of any additional fees prior to the processing of their order.

In the event that an item is out of stock, on backorder, needs to be special ordered or there is a delay in the processing of your order you will be notified via e-mail within 1 business day with an estimated time of delivery.

It is the customer's responsibility to respond to any e-mails originating from our Customer Care and/or Sales Departments. Delayed responses may cause a delay in shipment of your item(s) in question.

The Medical Supply Depot.com ships from the closest in stock warehouse for a rapid shipment delivery. Most\* orders are delivered in less than 3 business days from date shipped but may take up to 7.

Some orders may be shipped from various stocked warehouses and thus be delivered in more than one box and/or on different days. Rest assured, this will not affect your shipping charges.

## **Privacy Policy**

The Medical Supply Depot.com respects the privacy of its customers' personal or health related information and will **not**, under any circumstances, exchange, sell or otherwise spread the use of any information collected on the website, by telephone or by mail. All information collected will be kept confidential and used **only** to serve customers or as required by law.

### **The Medical Supply Depot.com Policies Acknowledgement**

By placing an order, whether online, by fax, mail or by telephone, you confirm that you have read and agreed to The Medical Supply Depot.com terms and policies located on our website's policies page.